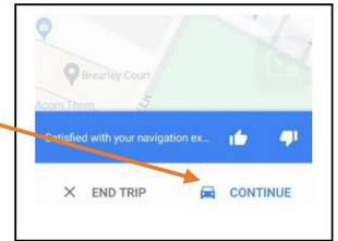We are aware that some users have faced issues with Googlemaps where the 'Continue button' becomes unresponsive. This is due to a recent update on Googlemaps and we are in communication with them about it.

A workaround is to uninstall the latest Google Maps update and disable auto-updates.

To do this please follow the below steps, as shown in the video:

Step 1: Turning off the auto updates

1. Open Google Play Store
2. Type in Google Maps and tap on it to open it
3. Tap the three dots on the top right-hand corner
4. Select 'Turn off auto-updates'

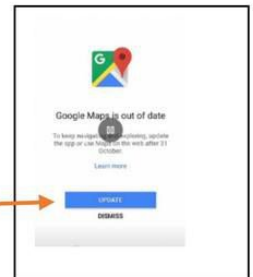Step 2: Uninstalling Google maps updates

1. On your Android phone, open Settings.
2. Tap Apps and notifications.
3. Tap Show all apps.
4. Tap Google Maps/Maps.
5. Tap the three dots in the top right-hand corner
6. Tap 'Uninstall Updates'.

Step 3: **Very important**

Once you have followed the steps and arrived at your first stop, Google may prompt you to update to the latest version as shown above. **Do not accept this update**.

To avoid this please do the following:

1. Select 'Dismiss'. In case the dismiss button is not responsive, please select the 'Back button' to ignore the update request.
2. Continue using the Googlemaps as normal

Thank you for your patience.